

## **Housing and Community Safety Select Committee**

### **Update to Executive Scrutiny Committee – 27 July 2010**

#### **Review of Taxi Trade Licenses**

The Committee has commenced a short (3 meeting) review of taxi licensing to complete elements not previously covered in the EIT Review of Regulatory Services.

The Committee met with representatives of the taxi trade on Monday, 12<sup>th</sup> July having previously received written evidence.

The Committee next meet on Tuesday, 10<sup>th</sup> August to take evidence from SBC officers before determining recommendations on Thursday, 26<sup>th</sup> August.

#### **EIT Gateway Review of Administration, Business Support / Customer Services, and Performance Management**

##### **Update on Progress (including issues/problems/successes)**

The Committee met with officers on the 1<sup>st</sup> of July to discuss the scope and project plan for the administration review. Members were presented with the Scope and Project Plan for the review of Admin, Business Support/Customer Services and Performance Management.

Members heard that approx. 420 members of Stockton Borough Council employees would be covered in the above mentioned review and these members of staff would be contacted as soon as possible informing them about the review.

The Scope and Project Plan was agreed by the members of the committee, with the next meeting date being the 21<sup>st</sup> October to develop and agree baseline of posts, locations and budgets and to develop and agree service menu.

#### **Monitoring**

The initial monitoring of the EIT Review of Regulatory Services was due to be presented at the meeting on 15<sup>th</sup> July. This will now be presented at another meeting (to be arranged) due to the time needed for the Review of Taxi Licensing.

Other monitoring will be deferred until the Review of Taxi Licensing is concluded.